



# FUTURE of MENTAL HEALTHCARE

24-26th April 2024  
Boston, MA

## Conference Day 1

**8:00 AM Registration, Breakfast and Networking**

**9:00 AM Chairs Opening Remarks**

**9:10 AM Keynote Panel Discussion with Open Q&A: Equitable Care for All: Transforming Mental Health and Substance Use Support**

- What currently are the main barriers preventing people from accessing care, and what steps have your organization taken to address and overcome these barriers?
- What methods can we utilize to reach underserved populations?
- What actions can each stakeholder take now to improve access to mental healthcare and substance use services?
- What do you hope the mental health care system will look like in five years?

**John Young**, SVP, Behavioral Health, **Northwell Health**

**Suzanne Kunis**, Vice President, Behavioral Health, **Horizon Blue Cross Blue Shield of New Jersey**

**Caroline Carney**, President, **Magellan Behavioral Health**; Chief Medical Officer, **Magellan Health**

**John MacPhee**, CEO, **The Jed Foundation**

**10:00 AM Morning Break, Refreshments & Networking**

**11:00 AM Presentation: A Comprehensive Look at the Recent Updates and Policy Enhancements in Medicare and Medicaid**

**CMS Representative**

**11:25 AM Panel Discussion with Open Q&A: Pursuing Parity: Bridging Gaps in Mental Health and Substance Use Disorders**

- Achieving mental healthcare parity: why aren't we there yet?
- What progress has been made in the past year?
- What needs to happen to move the needle?
- What state and federal policies will impact outcomes in behavioral healthcare?

**Danna Mauch**, President and CEO, [Massachusetts Association for Mental Health](#)

**Pamela Greenberg**, President and CEO, [Association for Behavioral Health and Wellness](#)

**Tim Clement**, Director of Legislative Development, [American Psychiatric Association](#)

**Charles Ingoglia**, President and CEO, [National Council for Mental Wellbeing](#)

### 12:10 PM Lunch and Networking

#### 2:00 PM Roundtable Discussions: Collaborative Solutions to the Challenges Holding Us Back

During these intimate breakout sessions, attendees will break into smaller, multi stakeholder groups. Through collaboration and peer-peer learning, the group will come up with innovative solutions and actionable items to address challenges facing the behavioral healthcare space.

### 3:00 PM Afternoon Break, Refreshments & Networking

#### 4:00 PM ET Presentation: To be Announced

[Mirah](#)

#### 4:25 PM Panel Discussion with Open Q&A: Measuring Progress, Improving Lives: The Role of Measurement Based Care (MBC) in Mental Healthcare

- Why is the adoption of MBC so low, despite the overwhelming evidence of the benefits?
- How can we overcome the barriers to implementing MBC and increase adoption?
- How can MBC affect change at the patient, provider and payer level?
- How does MBC intersect with Value Based Care?

**Dylan Ross**, Vice Chair of Measurement-Based Care, [American Psychological Association](#)

**Manish Sapra**, Executive Director, Behavioral Health Service Line, [Northwell Health](#)

**Hossam Mahmoud**, Regional Chief Medical Officer, [Carelton Behavioral Health](#)

**Tammer Attallah**, Executive Clinical Director, [Intermountain Healthcare](#)

#### 5:10 PM Chairs Closing Remarks:

## Conference Day 2

**8:00 AM Breakfast, Refreshments & Networking**

**9:00 AM Chairs Opening Remarks:**

**9:10 Case Study: Implementing an Innovative Model of Integrated Health Care in the Homeless Population**

**Stephanie Sullivan**, CEO, [BHCHP](#)

**9:30 AM Panel Discussion with Open Q&A: Integrating Physical and Mental Healthcare: Facilitators and Barriers to Success**

- How can we create a continuum of care, from wellness to crisis intervention?
- What are the barriers preventing us from integrating mental health care into primary care?
- Despite the overwhelming evidence of the benefits of integrating healthcare, why aren't we there yet?
- What needs to happen to move the needle and convert to a holistic, whole-person view of healthcare?

**Mark Friedlander**, Chief Medical Officer, Behavioral Health, [UHS](#)

**Jill Borelli**, Vice President, Behavioral Health, [Point32Health](#)

**Shawna Zabkiewicz**, Program Director, Physical Health and Behavioral Health Integration, [Carelton Behavioral Health](#)

**Abeer Jaber**, VP, Integrated BH Clinical Operations, [OptumHealth](#)

**10:15 AM Morning Break and Refreshments**

**11:20 AM Presentation: The Role of Social Media and Other Factors in the Mental Health Crisis**

**Nathaniel Counts**, Senior Policy Advisor for Mental Health to the Commissioner of Health & Mental Hygiene, [NYC Department of Health and Mental Hygiene](#)

**11:45 Presentation: The Role and Risks of Social Media on Youth Mental Health**

**Gino Mortillaro**, Assistant Chief of Psychiatry, [Kaiser Permanente](#)

**12:10 PM Lunch & Networking**

**2:00 PM Case Study: Data Driven Suicide Prevention: How Elevance Health Has Achieved Significant and Meaningful Reduction in Youth and Young Adult Suicides**

**Jessica Chaudhary**, National Accounts Medical Director, [Elevance Health](#)

## 2:25 PM Resources for Children with Complex Behavioral Health Needs

**Amara Anosike**, Director, Behavioral Health Policy & Advocacy, [Boston Children's Hospital](#)

## 2:50 PM Fireside Chat with Open Q&A: Integrated Care Solution for Youth with Serious Emotional Disturbances and Substance Use Disorder

- What challenges do providers face when providing care to severely mentally ill patients?
- What effective models or solutions can be implemented to improve the lives of these patients?
- How can we improve outcomes for these patients?
- How can we empower and engage these patients?

[Blue Cross Blue Shield New Jersey](#)

## 3:00 PM Afternoon Break, Refreshments & Networking

### 4:00 PM Facilitated Networking

This session is designed to bring together like-minded individuals in an engaging and interactive environment. Connect with diverse professionals, exchange knowledge, and explore collaborations guided by facilitators.

## 4:30 PM Closing Panel Discussion with Open Q&A: Treating Substance Use Disorders: Why have we Stalled?

- What progress has been made in the past year when supporting those living with substance use disorders and why has progress stalled?
- What infrastructure is needed to better engage and support both providers and patients?
- What evidence based treatments and outcomes measures should we be using?
- What is the missing piece to improve outcomes for substance use treatments?

**Bradley Lerner**, Director, Public Policy, Manager, Behavioral Health and Enterprise Issues, [Elevance Health](#)

**Mason Turner**, Senior Medical Director for Behavioral Health, [Intermountain Healthcare](#)

**Sarah Wakeman**, Medical Director for Substance Use Disorder, [Mass General Brigham](#)

**Amy McCarthy Baluch**, Clinical Social Work Director, Adolescent Substance Use and Addiction Program (ASAP), [Boston Children's Hospital](#)

## Conference Day 3

**8:00 AM Breakfast, Refreshments & Networking**

**9:00 AM Chairs Opening Remarks:**

**9:10 AM Fireside Chat with Open Q&A: The Rise of AI: Addressing the Risks and Harnessing the Opportunities of AI and Digital Tools**

- What are the opportunities and potential for using AI in mental healthcare?
- What innovative ways is AI currently being used in mental healthcare?
- What are the risks we need to be aware of when using AI tools?
- What work is being done to mitigate these risks?

**Moderated by: Ronke Komolafe**, CEO - Integrated Physical & Behavioral Health Alliance, [Mental Health Chair at Forbes Business Council](#)

**Katherine Gergen Barnett**, Vice Chair of Primary Care Innovation and Transformation, [Boston Medical Center](#)

**Samta Shukla**, Director of Data Science, [Blue Cross and Blue Shield of Minnesota](#)

## 10:20 AM Morning Break and Refreshments

**11:30 AM Presentation: Deploying Virtual Care to Create Equity in Mental Health Access**

**Dawn Zieger**, Vice President, Psychiatry and Behavioral Health, [Geisinger](#)

**11:55 AM Presentation: Case Study: Mental Health Insights & Learnings from the Past 10 Years—How to Make Mental Health Support Even More Accessible**

**Shairi Turner**, Chief Health Officer, [Crisis Text Line](#)

**12:20 PM Closing Panel Discussion with Open Q&A: Shifting the Focus to Whole-Person Care: Reimagining How We Perceive Quality and Value in Mental Healthcare**

- How do we currently measure quality in the mental healthcare system? How should we be measuring quality?
- How can we shift the focus to holistic, whole-person care?
- What are the opportunities for value based care to transform behavioral healthcare?
- How can we challenge our healthcare system to start thinking more broadly about how we perceive quality?

**Susan Beane**, Executive Medical Director, [Healthfirst](#)

**John Santopietro**, Senior Vice President, **Hartford HealthCare**

**Tracey Weeden**, Executive Director of Brockton Behavioral Health Center, **Boston Medical Center (BMC)**

**12:45 PM Close of the Future of Mental Healthcare Summit 2024**